

## Alerts Monthly Status Report for January 1998

### Paperless WIPT:

· Mr. Mark Philip briefed the Alerts Project at the Paperless WIPT in Crystal City 12 January. The brief consisted of an Alerts description, data flow, DCMC and external users, equipment and access requirements, metrics, and top level Phase II milestones. An action item required of all Paperless Initiatives, to provide a narrative concerning various program information, was completed 29 January. In addition, a lower level milestone schedule will be provided by the end of February as requested.

### Customer Deployment:

· This month SM-ALC (Sacramento) became the thirteenth Customer site to become FOC with Alerts. Customer approval continues to grow as they learn more about the system advantages. Several sites recently expressed enthusiasm with Alerts, particularly with its usefulness in monitoring contract closeouts and the generation of user reports.

· DCMC Liaison, Ms Doris Sciara, is working with the ALC Management to bring SA-ALC (Kelly, AFB) and Human Systems Center (Brooks AFB) on line with Alerts.

· At AMCOM's request, a meeting was held on 22 January with DCMC Alerts personnel to provide customer feedback on the Alerts program. While there were some concerns raised, AMCOM rated their overall customer satisfaction at an 8 or 9 on a scale of 1 to 10. Topics discussed included installation support, DCMC responses to CPSS, viewing archived records, system response time, DCMC input of CPSS requests for the customer, and metrics.

· Implementation of Alerts at DSCC is scheduled for the week of 9 February. Approximately 500 new users could ultimately result from this fielding.

### International Deployment:

DCMC Americas, Puerto Rico did not achieve FOC this month as originally planned. Their Alerts training scheduled for 13-15 January was disrupted by server connectivity problems between Ottawa and DCMDW. Office closings caused by the Northeast ice storm delayed correcting the problem. The DCMDI trainers have rescheduled Puerto Rico's Alerts training for 9-13 February, and anticipate the site will be FOC on 27 February.

### Alerts In Process Review (IPR) and Preliminary Design Review (PDR):

The next Alerts IPR is scheduled for 10-12 February. The IPR should result in a detailed Master Program Schedule and Customer Marketing and Deployment Plan. The PDR originally planned for mid February is delayed approximately two weeks. This schedule change is attributed to an unplanned Alerts Functional Test conducted in December, and to a delay in finalizing the Statement of Work. The delay should be made up during the development of the project so that testing will be accomplished during the scheduled timeframe.

### SDW/Alerts Interface:

The Alerts Team completed a thorough review of the SDW System Subsystem Specifications for Versions 8 and 9. Comments primarily focused on the systems interface planned in Version 8. The Alerts and SDW contractor technical representatives met on 15 January to write the Interface Requirements Specification (IRS) for the systems.

Master Schedule Development and Briefing to the DCMC Information Technology Management Group Conference (ITMG):

The Alerts Team completed their first cut at the Alerts Phase II and III Master Schedule, and Mr. Mark Philip briefed the Program and Master Schedule at the ITMG Conference 20-21 January held at DCMC HQ. An action to provide an applications summary worksheet was completed as requested. The schedule will be further defined and subsequent details will be developed at the February IPR.

Input to the FY99 DCMC Performance Plan:

As requested, the Alerts Team provided input to the FY99 DCMC Performance Plan for an Alerts related "Investment" Goal. The input detailed such areas as baseline performance level, OPRs, target completion dates, acquisition strategy, and cost/benefit analysis. FOC across the Command for Alerts Phase II is currently planned for 3Q FY99, but may be adjusted based on discussions at the February IPR.

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